

PRESS RELEASE

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For Immediate Release

CONTACT:

Beverly Neth, Director DMV

DMV Temporarily Suspends Services Driver Licensing at One Lancaster County Office

The Nebraska Department of Motor Vehicles (DMV) announces that the DMV Driver Licensing Office located in Lancaster County at 625 North 46th Street in Lincoln, NE will close Monday, April 18, 2011 and Tuesday, April 19, 2011. DMV Driver Licensing services will be available at 500 West O. DMV Examiners will not be available at the North 46th Street location on those two days. The two-day suspension of service is necessary to complete a facility remodel.

The Lancaster County Treasurer's Office will remain open to process duplicate and replacement non-commercial driver licenses and State ID Cards. All motor vehicle services will be available as well. All driver-licensing services are scheduled to resume on Wednesday, April 20, 2011.

“We are remodeling the present space to accommodate the installation of a Lobby Management System in late April. The Lobby Management System is a queuing system that will increase customer service. Customers will have the ability to view facility wait times via the DMV website, ‘get in line’ for driver licensing services using their cell phones, and track wait times while in line,” said Beverly Neth, Director Department of Motor Vehicles. “We recognize that time is valuable. Our goal is to provide the public with as much information as we can.”

The Lobby Management System will also be installed at 500 West O in Lincoln and at the Driver Licensing Offices in Papillion and Omaha by the end of May. Those offices will not close during the installation.

“I want to remind citizens that they may be eligible to renew their license or State ID Card or obtain duplicates online at: www.clickdmv.nebraska.gov,” Neth said.