

Click DMV
By Governor Dave Heineman
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Dear Fellow Nebraskans:

Nebraskans have challenged state agencies to deliver services in a way that better serves their needs and fits their busy lifestyles. One agency responding to that challenge is the Department of Motor Vehicles (DMV) through its ClickDMV online services. The DMV currently provides 19 online services that streamline and save time for businesses and individuals alike.

The DMV has emphasized online services for individuals. So far this year, 83,615 Nebraskans have used the ClickDMV driver licensing services. The site allows Nebraskans to renew their driver licenses, obtain duplicates, check current point totals, reinstate their driving privileges, and request a driving record. Those who live in Douglas, Lancaster, and Sarpy counties can check the wait times at all the DMV Examining Stations before leaving home. If the wait is more than 30 minutes, they can “take a number” and reserve a spot in line from home.

Click DMV’s Motor Vehicle Services allows us to renew our license plates online, order specialty and message plates, estimate motor vehicles taxes and conduct a title search that will provide a prospective vehicle buyer with information relating to salvage branding, odometer, and liens. Nebraskans have conducted 119,484 motor vehicle related transactions using the ClickDMV services since January 1, 2012.

Motor carriers can access ClickDMV to file quarterly reports and make payments to maintain compliance with both the International Registration Plan and the International Fuel Tax Agreement. Using carrier specific data and providing for mileage and tax calculations, these online services are saving businesses time and money when meeting their regulatory compliance standards.

Through its premium subscriber services, the DMV offers a Certified Driver Record Search available to city and county attorneys who need certified driving records to prosecute criminal cases. These services offer immediate access to the information that used to take two weeks to obtain. Additionally, car dealers can access motor vehicle title and lien information via subscriber services, which gives them access to information about vehicles that they never had before.

In September, the DMV released the Handicapped Permit Service. This permitting system is being used by approximately 470 medical professionals. This service removed statutory barriers that often required individuals to make four trips to various offices before a permit could be issued by the DMV. The online system allows medical professionals to log in and submit the permit applications directly to the DMV. The new system removes the complicated application process and reduces two weeks from application to receipt of the permit by the customer.

Nebraska’s Department of Motor Vehicles is one more example of how our state’s e-government efforts better serve the needs of our citizens.

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